

Homeless Crisis Response System

Performance Measures

FY18: July 1, 2017 - June 30, 2018

FY 19: July 1, 2018 - June 30, 2019

The information is from data entered into HMIS and reported on Department of Commerce Homeless System Performance Website

4 most critical homeless system performance measures

	Length of Time Homeless (days)	Exits to Permanent Housing	Returns to Homelessness	Unsheltered Entries
GOAL	n/a	≥57%	≤10%	≥60%
WA State FY18	174	59%	15%	53%
Mason County FY18	83	37%	13%	70%
Mason County FY19	116	43%	8%	76%

System Level Returns to Homelessness by Project Type

FY18	Actual	Goal
All Emergency Shelters	16%	≤10%
All Transitional Housing Programs	29%	≤5%
All Rapid Rehousing Programs	5%	≤5%

Project Level Performance Outcomes

Exits to Permanent Housing (Household able to sustain without subsidy)

FY19	Actual	Goal
Community Action Council HEN Program	52%	80%
Crossroads Rapid ReHousing Program	75%	
Crossroads Transitional Housing	60%	
All Emergency Shelters as a System	23%	50%
Community Lifeline Adult Shelter	10%	
Turning Pointe Domestic Violence Center	25%	
Crossroads Family Shelter	50%	

Coordinated Entry

	FY18	FY19
Literally Homeless Households	353	241
Veteran Households (included above)	46	17

<https://www.commerce.wa.gov/serving-communities/homelessness/homeless-system-performance/>